



# New Image Laser Skin Center Payment/Cancellation Policy

## Payment Policy

New Image Laser Skin Center is a free-standing medical facility providing aesthetic treatments in the form of cosmetic laser, BBL, Botox, facial fillers, HydraFacials, acne treatment, CoolSculpting, as well as pharmaceutical grade skincare product sales.

New Image Laser Skin Center is a cash based entity. All treatments and products provided at the Skin Center are considered cosmetic and/or elective and require payment in advance in the form of cash, check, credit/debit card or CareCredit. When payment is made for desired treatment, an appointment can be established for that treatment.

Consultations and follow-up exams with Dr. Daniel Madsen are intended to clarify treatment modalities available, answer questions, and determine treatment choices mutually agreed upon by Dr. Madsen and the client/patient.

ONCE PAYMENT IS MADE FOR THE AGREED UPON SERVICES AND/OR SKINCARE PRODUCTS, INDEPENDENT OF OR AS A RESULT OF A PHYSICIAN CONSULTATION, THERE IS A "NO REFUND" POLICY. IF TREATMENTS MUST BE SUSPENDED FOR ANY REASON, A CREDIT WILL REMAIN IN THE CLIENT'S FILE FOR A PERIOD OF 6 MONTHS.

## Cancellation Policy

In an attempt to have mutually satisfying appointments available for all our New Image clients, we require notification of no less than 24 hours in advance of an appointment in order to cancel or reschedule. A courtesy confirmation call will be made two business days before a scheduled appointment. **There will be a \$25 fee for any appointments cancelled or changed less than 24 hours before the appointment.**

My signature below indicated my understanding of the payment/cancellation policy at New Image Laser Skin Center and that my questions have been answered.

Client/ Patient \_\_\_\_\_ Date \_\_\_\_\_

Witness \_\_\_\_\_ Date \_\_\_\_\_